

Online Offering from Travelex

Another channel for your customers' FX

Travelex provides a web based platform that enables your customers to order foreign exchange through three different models depending on their requirements.

1. Customer orders online and picks up in the store
2. Customer orders online and receives the delivery at home
3. Reservation only where the customer can reserve currency online and pay for it when they pick it up

As well as ordering foreign currency, we also have launched a number of products to meet the needs of customers who prefer to have their currency on a card.

Why Partner with Us?



Implementation

Store Pickup - the customer orders online and picks their foreign currency up at the store. Currently available in 7 countries.

Home Delivery - the customer orders online and receives a home delivery. Currently available in 4 countries.

Reservation only - the customer reserves their currency online for in-store purchase.

Customisation - From dual branded partnerships to fully white labelled solutions, we have the ability to customise solutions specifically for your business.

End-to-End Solution - We provide the end-to-end system taking the hassle away from you.



Resources

Market Response - We listen to the needs of our customers and monitor future trends in the market.

Our Price Promise - in certain cases, we can also offer a Price Promise. Every day we check the exchange rates of major banks and high street retailers and adjust our rates accordingly to ensure that we give customers a highly competitive overall price on their currency. We are very confident in ensuring we are at all times offering competitive rates which is why in some cases we offer the Price Promise. If a customer finds a better overall price, we will refund the difference between the price paid by the customer and the more competitive price.



Expertise

We are the world's largest online retailer of FX with approximately £400m turnover annually with an average of 16% growth year on year.



Support

Our 24/7 call centre will deal with any queries your customers may have.

For further information,
please contact your Business
Development or Account Manager