

VAT Refunds

More than a Cash and FX Provider

We are not only the world's leading foreign exchange specialist; we also provide a range of services to our airport partners when it comes to adding value and increasing customer satisfaction.

Travellex operate in over 100 international airports across the globe. We support airports in giving travellers world class foreign exchange services and improve overall revenues from foreign exchange.

However, our role goes beyond foreign exchange. We work with you to also provide additional value for VAT Refunds by acting as an agent for a number of Refund Operators including Global Blue and Premier.

How we can help your customers

In the UK, we act under licence from HMRC to **inspect and authorise goods** for VAT exemption. Outside the UK, we partner with you and the relevant VAT operator where there is one in that country.

We check the forms are **completed correctly**.

We can then either **refund the customer** in local currency or provide an FX conversion allowing them to receive their refund in their home currency.

Far more than Currency

Performance

- We handle the processing of the forms and the FX payment which means your customers can carry out their VAT refund and FX conversion in one convenient location saving them time and effort and overall improving their airport experience.
- VAT operators do not always offer FX and when they do, they are often limited in the choice of currencies they are able to offer the customer.
- As well as processing the VAT refund, we will also offer the FX conversion on the spot. This enables us to generate higher revenues for you.

Partnerships

Benefit from our strong relationships with VAT operators around the world as well as our FX expertise and long standing working relationships with airports.

Support

We provide you with MI Reports to make sure you have full visibility of any VAT activity.

For further information,
please contact your Business
Development or Account Manager